

Ryma Technology Solutions, Inc. Privacy Statement

Ryma Technology Solutions, Inc. is committed to protecting your privacy. We use the information we collect about you to provide the services that you subscribe to, and to occasionally inform you of updates, and other information that is relevant to your usage of the service.

Information that we collect:

We must collect your email address and allow you to select a password in order to provide access to the system. You may optionally provide your company, address, and telephone numbers. The optional information will only be used to contact you in accordance with this agreement. When you access our systems as a survey participant we may collect your email address, IP address and domain.

Hosted Information

Information hosted on your behalf by Ryma Technology Solutions, Inc. is considered to be private and falls under the policy described in this document. Ryma will not use contact information that we are hosting on your behalf for marketing or any other purposes, except for troubleshooting or to comply with law.

Use of the information

We use your email address and password to verify your identity when you enter the system. We may occasionally contact you to notify you of planned outages, upgrades, updates and other information you will need to use the system. In certain cases your IP address and domain name will be used to ensure unique responses to surveys.

Ryma Technology Solutions, Inc. may use your information to investigate any suspected violations of the user agreement. In order to provide you with excellent and reliable service, we may occasionally use your information in efforts to investigate errors, problems and other anomalies. We may also use your information to test solutions; however, under no circumstances will your information be made available to other subscribers or unauthorized people without your consent.

Disclosure of information

Ryma Technology Solutions, Inc. does not sell, trade, or rent your personal information to anyone, ever.

Ryma Technology Solutions, Inc. may release account information when we believe, in good faith, that such release is reasonably necessary to comply with laws, to enforce or apply the terms of any of our user agreements, or to protect the rights, property or safety of Ryma Technology Solutions, Inc., our customers and clients, our end-users, or others.

Protection of customer information

Your data that is resident on Ryma Technology Solutions, Inc. servers is protected by a firewall which blocks all access from the internet that is not required for proper functioning and operation of the

system. Furthermore, all of the customer data that we collect is protected against unauthorized access by internal security techniques. We use all reasonable efforts and techniques to protect your data from known and unknown attacks by hackers or trojan horses that may cause your data to be accessed by unauthorized persons or entities. Your data will not be available to other subscribers, except data that is published by you through our system in the form of a survey or IdeaBase.

Backup Data Encryption

Backup data is encrypted before it leaves the IdeaScope datacenter and is stored in a secure offsite data backup facility. The offsite backup location is designed for disaster recovery and security.

Use of cookies

Cookies are small pieces of information that are stored by your browser on your computer's hard drive. Our cookies are used only in conjunction with Ryma Technology Solutions, Inc. applications. We do not read any information other than what we write in the course of your using the Ryma software application. We store these cookies for your convenience to save settings and preferences between sessions and pages.

The Internet Explorer browser automatically accepts cookies, but you can change your browser settings to prevent that. Ryma Technology Solutions, Inc. designs its solutions so that customers who do not want cookies stored on their computer's hard disk may continue to use the software. Even without cookies, you can still use most of the features on our sites, including responding to surveys, in some cases you may need to accept cookies in order to gain all of the benefits and convenience of the Ryma Technology Solutions, Inc. software applications and services that you subscribe to.

Viewing and updating your information

You may update or change information related to your Ryma Technology Solutions, Inc. account(s) by accessing your profile and account information page with your email address and password. For other questions related to updating or changing your account information, please send e-mail to support@rymatech.com.

Your consent

We are committed to protecting your privacy. By using our web site, applications and databases, you consent to the collection and use of this information by Ryma Technology Solutions, Inc. as described here. If we decide to change our privacy policy, we will post those changes on this page so that you are always aware of what information we collect, how we use it, and under what circumstances we disclose it.

Tell us what you think

Ryma Technology Solutions, Inc. welcomes your questions and comments about privacy. Please send your e-mail to support@rymatech.com.